



Gippsland Water notice of tariffs for the period 1 July 2024 - 30 June 2025

The annual price adjustment of tariffs has been approved by the Essential Services Commission in accordance with clause 2.3 (c) of the Commissions' 2023 water price determination for Gippsland Water.

Districts to which this notice applies

This notice relates to charges set by resolution of the Central Gippsland Region Water Corporation (Gippsland Water) for the water districts of Boisdale, Boolarra, Briagolong, Buln Buln, Churchill, Coongulla, Cowwarr, Darnum, Drouin, Drouin East, Erica, Glengarry, Glenmaggie, Hazelwood, Hazelwood North, Heyfield, Jindivick, Longwarry North, Maffra, Mirboo North, Moe, Morwell, Neerim South, Newborough, Nilma, Noojee, Rawson, Rokeby, Rosedale, Sale, Seaspray, Stratford, Thorpdale, Toongabbie, Traralgar, Traralgon, Traralgon South, Tyers, Warragul, Willow Grove, Wurruk, Yallourn North, Yarragon and Yinnar and the wastewater districts of Boolarra, Churchill, Coongulla, Drouin, Glengarry, Glenmaggie, Heyfield, Loch Sport, Maffra, Mirboo North, Moe, Morwell, Neerim South, Newborough, Rawson, Rosedale, Sale, Seaspray, Stratford, Toongabbie, Traralgar, Traralgon, Warragul, Willow Grove, Wurruk, Yallourn North, Yarragon and Yinnar.

Gippsland Water's tariffs for Household, Business and Community customers for 2024-2025 are:

Water Supply

Annual Service Availability and Fire Service Charges

A Water Service Availability Charge applies to all properties in all water districts where the water main passes through, fronts a property or is capable of providing a service to the property. Fire Service Charges apply to Business and Community customers only.

Connection Size	Availability	Fire Service
No connection e.g vacant land	\$95.37	N/A
20-25 mm	\$190.98	\$55.68
32 mm	\$489.60	\$142.50
40 mm	\$764.22	\$222.63
50 mm	\$1,194.21	\$347.85
75 mm	\$2,942.01	\$782.94
80 mm	\$3,057.57	\$890.67
100 mm	\$4,777.17	\$1,391.73
150 mm	\$10,748.94	\$3,131.61

Multi Tenement Properties

For multi tenement properties such as flats, units, townhouses and shops etc, which are connected to the water supply service, an annual Water Service Availability Charge of \$190.98 applies to each separate occupancy on that property. This is irrespective of the size of the service, whether the property is separately metered or whether the property is occupied or vacant. Multi tenement properties sharing a fire service will have the charge equally apportioned between each occupancy.

Water Usage Charge

The Water Usage Charge for treated water is \$2.4025 per kilolitre and for untreated (non potable) water the charge is \$1.4468 per kilolitre, based on meter readings. Where the property is non-metered a Notional Charge of \$522.15 per annum will apply. The usage charge for water supplied via a metered hydrant is \$5.6281 per kilolitre.

Wastewater

Annual Service Availability Charge

A Wastewater Service Availability Charge applies to all properties in all wastewater districts where the wastewater main passes through or is adjacent to

a property, or is capable of providing a service to the property. The Wastewater Service Availability Charge of \$877.56 per annum shall apply to connected allotments, and the Wastewater Service Availability Charge of \$438.72 per annum shall apply to non connected allotments.

Multi Tenement Properties

For multi tenement properties such as flats, units, townhouses and shops etc, which are connected to the wastewater service, a Wastewater Service Availability Charge of \$877.56 per annum applies to each separate occupancy on that property, whether the property is occupied or vacant.

Wastewater Volumetric Charge

A Wastewater Volumetric Charge applies to Business and Community customers which use in excess of 100 kilolitres of water in any four monthly period, calculated and levied on the following basis:

- = water usage above 100 kilolitres in any four monthly period.
- = \$4.6734 per kilolitre
- = a percentage figure of 95%, 75%, 50% or 25%, based upon the property type (as detailed below).
- = the Wastewater Volumetric Charge to be paid.

The Volumetric Charge for Wastewater shall be calculated as $D = A \times B \times C$. The charge is set according to the type of Development/Business conducted on the property.

Property types designated at 95% Wastewater Volumetric Charge

Aerodrome, Agri-business/Meat & Poultry, Art Gallery, Automotive, Bank, Body Corporate (Non Res), Church, Cinema/Theatre, Clubs/Facilities/Venues (Meal Preparation), Commercial Storage Units, Community Services (Schools, Hospitals, Prison, Childcare Facilities, Nursing Home/Aged Care Facility and Preschools), Courthouse, Dry Cleaners, Emergency & Public Services, Factory, Hairdresser/Barber, Hotel, Laundromat, Landfill/Transfer Station, Library, Livestock/Saleyards, Medical & Dwelling, Medical Rooms/Facilities (Doctors, Dentists, Chiropractic etc), Museum, Office, Photo Laboratory/Chemical, Post Office, Printers/Screen Printers, Public Utility (eg Public Toilets), Pump Station, Radio Station, Railway Station, Restaurants & Cafes, Retirement/Lifestyle Village communal facilities, Shed, Shops, Shop & Dwelling, Shopping Centre, Supermarket, Telephone Exchange, Timber Yard (retail), Veterinary Centres, Warehouse, Wool Production, Workshop, Workshop & Dwelling, Wrecking Yard, Undefined.

Property types designated at 75% Wastewater Volumetric Charge

Accommodation, Food Processing/Manufacturing, Public Swimming Pools, Undefined.

Property types designated at 50% Wastewater Volumetric Charge

Brewery/Winery (wine making process), Caravan Park, Farms/Animal Husbandry, Funeral Parlour, Horse Stable & House, Kennels/Animal Hospital, Piggery, Undefined.

Property types designated at 25% Wastewater Volumetric Charge

Bakery, Cemetery, Clubs/Outdoor Facilities (Ground Watering Only), Concrete Batching Facility, Garden Supplies, Market Garden, Parking Lot, Plant Nursery, Racecourse/Stables, Winery/Vineyard, Timber Factory/Saw Mill, Undefined.

Commercial Trade Waste

An annual charge of \$395.10 applies to all registered customers discharging trade waste into the wastewater systems. A fee of \$159.54 is payable upon lodgement of initial application.

Quality Based Trade Waste Tariff (QBTW)

Trade Waste customers presenting an elevated level of risk (subject to specific criteria) may also be required to pay a QBTW tariff as detailed below in lieu of the Wastewater Volumetric Charge (WVC).

Volumes will be calculated per the WVC or by meter. Separate sampling and analysis charges will also apply, based on the frequency of sampling determined.

Volumetric: \$4.6734 per kilolitre

Biochemical Oxygen Demand: \$11.0175 per kilogram

Suspended Solids: \$0.3641 per kilogram

Total Phosphorus: \$15.2972 per kilogram

Nitrogen: \$11.0175 per kilogram

Period for which the charges are set

The annual Service Availability Charges and Fire Service Charges recorded in this notice are charged on a four monthly basis, and the periods for which they apply are:

1 July 2024 to 31 October 2024

1 November 2024 to 29 February 2025

1 March 2025 to 30 June 2025

Due date and where to pay

Payment of all charges must be made no later than 28 days after the issuing of a Tax Invoice by Gippsland Water.

Payments may be made by credit card or debit card 24 hours per day by telephoning 13 18 16 or via Gippsland Water's web site. By direct debit, BPAY, Centrepay, cheque mailed to PO Box 348 TRARALGON VIC 3844 or at any post office within Australia.

Pensioner Rebates & Health Care Concessions

The annual State Government rebate of up to 50% (to a maximum of \$363.00 if properties are serviced by both water and wastewater services and \$181.50 if properties are only serviced by one of these services) applies to eligible concession card holders. The above rebates may only be claimed on a concession card holder's principal place of residence. Contact Gippsland Water if you need to register your entitlement details for your principal place of residence.

Residential Tenants

Where a residential property is separately metered, and subject to a tenancy agreement under the Residential Tenancies Act, the tenant pays for water usage only at a rate of \$2.4025 per kilolitre. The applicable service availability charges are paid by the landlord.

GST

Water Service Availability, Wastewater Service Availability, Water Usage, Wastewater Volumetric, Commercial Trade Waste, Quality Based Trade Waste and Fire Service Charges are GST free.

Interest

The Board resolved the discretionary application of interest from 1 July 2024 at the rate of 6.2% per annum consistent with the Essential Services Commission approved rate.

Interest is not applicable to customers on a payment plan, in our Customer Care Program or eligible concession card holders.

Further Details

For further details of Gippsland Water's charges and services, or to obtain a copy of our Customer Charter, please call our Customer Contact Team on 1800 050 500 or visit www.gippswater.com.au